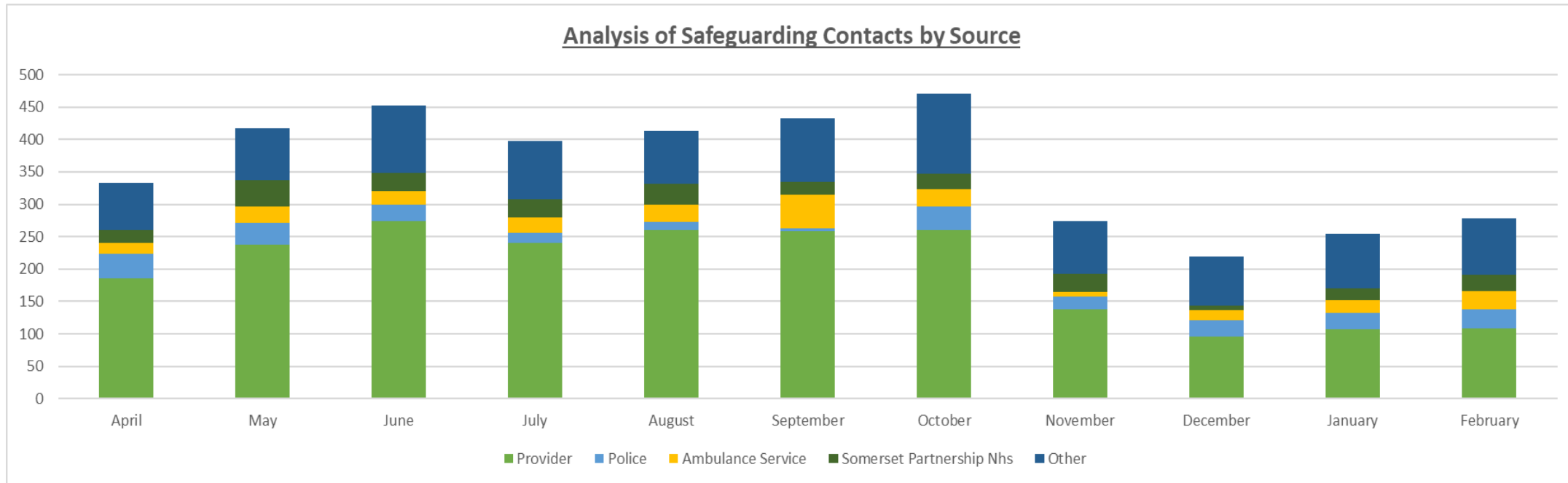


Scrutiny Report – Adult Social Care Safeguarding Performance: Appendix C

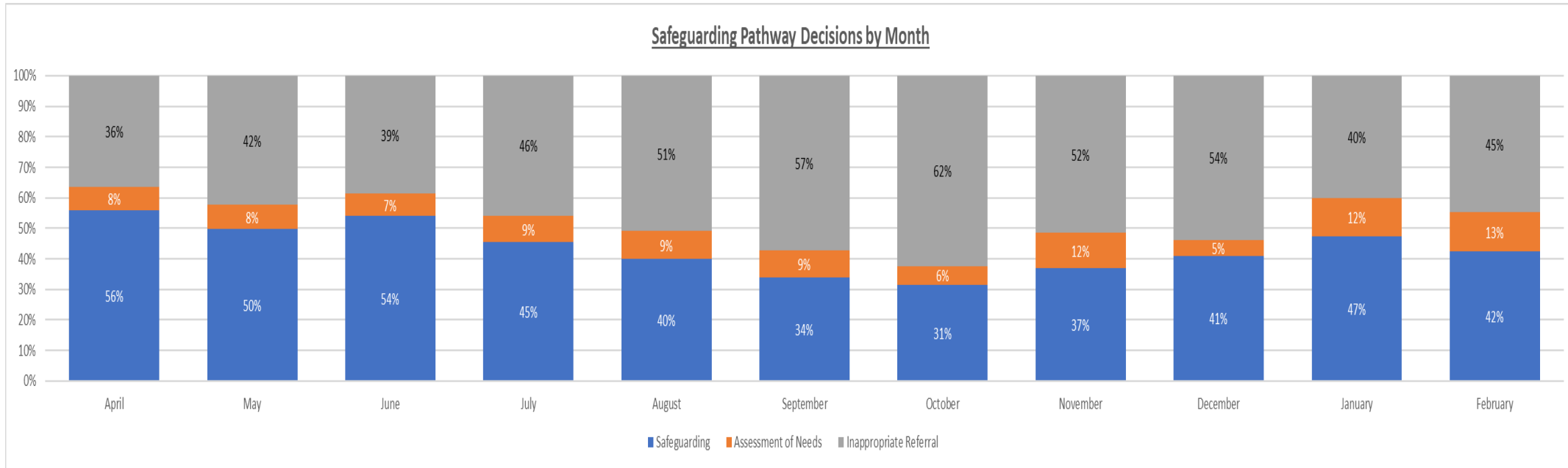
Tables A to F below show some of the performance measures that relate to the Safeguarding service.

A. Analysis of Safeguarding Contacts by Source:



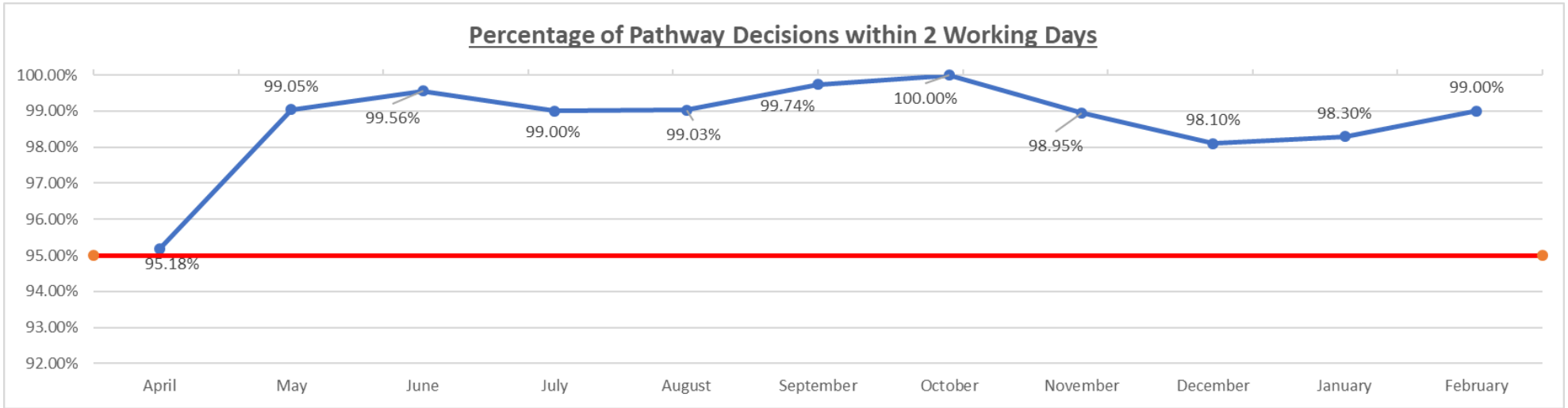
Commentary: This chart highlights the main sources of Safeguarding referrals. The overall volume of referrals received has reduced but the number one source remains providers.

B. Safeguarding Pathway Decisions



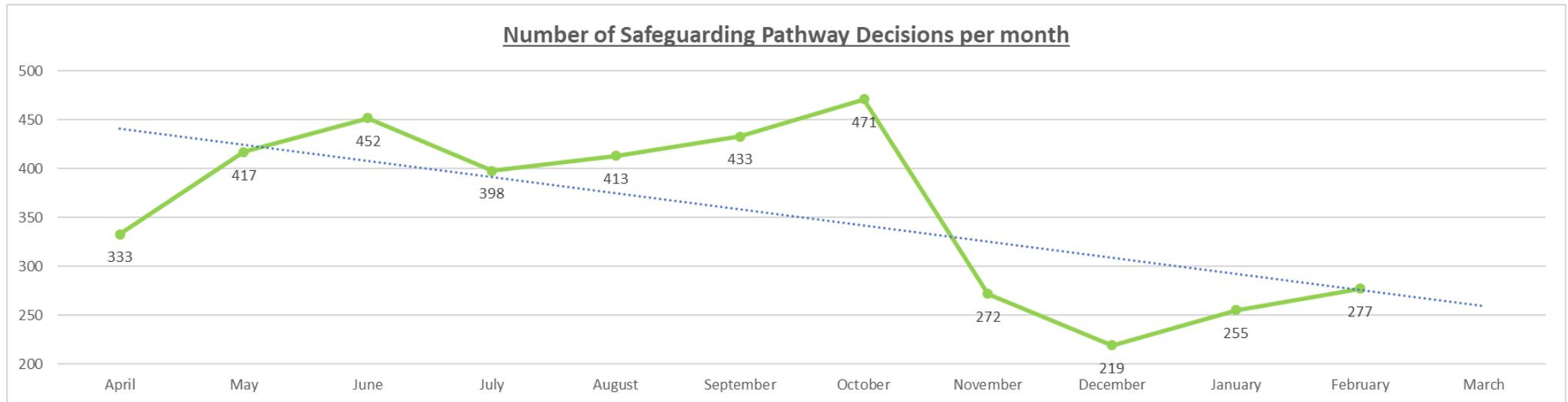
Commentary: This chart shows the outcome of safeguarding pathway (triage) decisions. The grey series on the chart shows the proportion of referrals that were deemed inappropriate.

C. Safeguarding Pathway Decisions made within 2 working days:



Commentary: This measure is included in the monthly Corporate Performance Report. It measures the timeliness of the triage function in the Safeguarding service. The target is for 95% of referrals to be triaged and have a Pathway Decision recorded within 2 working days and performance has been above the target for the whole year to date.

D. Number of Safeguarding contacts received per month:



Commentary: This chart shows the decreasing volume of safeguarding referrals received per month. The average per month for the period April to February is 358.